

# NAATI CCL Indonesian (Bahasa Indonesia) Practice Dialogues

10 full English–Indonesian Bahasa Indonesia dialogues written to the CCL specification · two speakers · segments of 35 words or fewer · different topic areas

Free from **naaticcl.com**. Each dialogue has a page with native-speed audio; record your own interpreting and get line-by-line AI marking — your first full dialogue is marked free: [naaticcl.com/practice](https://naaticcl.com/practice). More Indonesian dialogues with transcripts: [naaticcl.com/dialogues/indonesian](https://naaticcl.com/dialogues/indonesian)

- Cover the other language, read one segment aloud (or play the audio), then interpret it without looking.
- Check what you left out or changed: names, numbers, time limits and conditions are what cost marks.
- Keep to the test rhythm: start within five seconds, one repeat per dialogue.

## 1. Acute Infective Conjunctivitis Consultation · Health

*An Indonesian-speaking patient visits a Bendigo urgent care clinic with acute conjunctivitis, and the nurse examines them and provides treatment advice. You will interpret for both parties.*

|    |                |                                                                                                                                                                                     |
|----|----------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1  | <b>Nurse</b>   | Tell me exactly what's been happening with your eye since it started yesterday morning, and whether just one eye or both eyes are affected right now.                               |
| 2  | <b>Patient</b> | Mata kiri saya mulai merah dan lengket sejak kemarin pagi, lalu makin parah semalam, banyak kotoran kuning keluar.                                                                  |
| 3  | <b>Nurse</b>   | Has it stayed only in your left eye, or has the right eye also turned red with sticky yellow discharge since this morning?                                                          |
| 4  | <b>Patient</b> | Awalnya hanya mata kiri, Dok, tapi tadi pagi mata kanan saya juga mulai merah dan berair.                                                                                           |
| 5  | <b>Nurse</b>   | Do you wear contact lenses regularly, and have you been touching or rubbing your eyes, or sharing towels with family members?                                                       |
| 6  | <b>Patient</b> | Saya tidak pakai lensa kontak, tapi saya sering menggosok mata karena gatal, dan saya pakai handuk yang sama dengan anak saya.                                                      |
| 7  | <b>Nurse</b>   | This looks like acute infective conjunctivitis, most likely bacterial given the yellow discharge. I'll prescribe antibiotic eye drops, applied four times daily for five full days. |
| 8  | <b>Patient</b> | Baik, Dok. Apakah saya perlu izin tidak masuk kerja selama minum obat tetes ini?                                                                                                    |
| 9  | <b>Nurse</b>   | Please wash your hands often, avoid sharing towels or pillowcases, use a warm compress twice daily, and stay away from work until it clears.                                        |
| 10 | <b>Patient</b> | Baik, saya akan pakai handuk sendiri dan cuci tangan lebih sering supaya anak saya tidak tertular.                                                                                  |
| 11 | <b>Nurse</b>   | If your eye hasn't improved within three days, or your vision changes, please return or visit Bendigo Health Urgent Care Clinic immediately.                                        |
| 12 | <b>Patient</b> | Terima kasih, Dok. Kalau belum membaik dalam tiga hari, saya akan kembali atau ke klinik itu.                                                                                       |

Audio at exam speed and AI marking of your own interpreting: [naaticcl.com/dialogues/indonesian/fid-acute-infective-conj/](https://naaticcl.com/dialogues/indonesian/fid-acute-infective-conj/)

## 2. Physiotherapy Claim Rejected Under Annual Limit · Insurance

*An Indonesian client's physiotherapy claim has been rejected because the session limit for the policy year has been reached. You will interpret for both parties.*

|    |                |                                                                                                                                                         |
|----|----------------|---------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1  | <b>Officer</b> | I'm calling about your physiotherapy claim with Bupa — unfortunately it's been rejected because you've reached your session limit for this policy year. |
| 2  | <b>Client</b>  | Lho, kok bisa ditolak? Saya kira asuransi masih menanggung terapi saya sampai akhir tahun ini.                                                          |
| 3  | <b>Officer</b> | Your policy year isn't the calendar year — it runs from your renewal date, which for your policy started on the first of March.                         |
| 4  | <b>Client</b>  | Oh, jadi bukan Januari sampai Desember ya. Berarti sekarang saya sudah pakai berapa kali sesi terapinya?                                                |
| 5  | <b>Officer</b> | You've used all ten sessions allowed under your extras cover between March and now, so this eleventh claim can't be reimbursed.                         |
| 6  | <b>Client</b>  | Baik, saya mengerti. Kalau saya tetap mau lanjut terapi, apakah saya harus bayar sendiri dulu?                                                          |
| 7  | <b>Officer</b> | Yes, any further sessions this policy year would be out of pocket, unless your doctor provides evidence of a new condition.                             |
| 8  | <b>Client</b>  | Oh begitu, kalau ada surat dokter yang baru mungkin bisa diklaim lagi. Nanti saya tanyakan ke dokter saya.                                              |
| 9  | <b>Officer</b> | That's right. You can also check your remaining balance anytime through the Bupa member portal or by phoning our customer line.                         |
| 10 | <b>Client</b>  | Baik, nanti saya coba cek lewat portal itu. Kalau saya merasa keputusan ini kurang adil, apa saya bisa mengajukan banding?                              |
| 11 | <b>Officer</b> | Yes, you can request an internal review — just submit your claim reference number along with any supporting medical documents.                          |
| 12 | <b>Client</b>  | Terima kasih banyak atas penjelasannya, saya akan siapkan dokumennya dan menghubungi dokter saya lebih dulu.                                            |

Audio at exam speed and AI marking of your own interpreting: [naaticcl.com/dialogues/indonesian/fid-bupa-physio-claim-re/](https://naaticcl.com/dialogues/indonesian/fid-bupa-physio-claim-re/)

### 3. Casual Warehouse Placement While Visa Renewal Pending · Employment

*An Indonesian job seeker discusses temporary warehouse work with a recruitment agent while his work visa renewal is still pending. You will interpret for both parties.*

|    |                          |                                                                                                                                                       |
|----|--------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1  | <b>Recruitment Agent</b> | Thanks for coming in today, I'm Kate from Horizon Staffing here in Sydney. Are you currently available to start work within the next two weeks?       |
| 2  | <b>Job Seeker</b>        | Terima kasih, Bu Kate. Saya sudah siap bekerja kapan saja, tapi visa kerja saya belum diperbarui.                                                     |
| 3  | <b>Recruitment Agent</b> | That's good to hear, thank you for letting me know. If your visa isn't renewed yet, we can't place you at Coles Distribution Centre in Eastern Creek. |
| 4  | <b>Job Seeker</b>        | Baik, Bu. Menurut agen imigrasi saya, visa itu seharusnya selesai diperbarui dalam waktu sepuluh hari kerja.                                          |
| 5  | <b>Recruitment Agent</b> | While we wait for that, are you able to work casual shifts, roughly twenty hours a week, at a warehouse in Wetherill Park?                            |
| 6  | <b>Job Seeker</b>        | Tentu, Bu. Saya bisa kerja dua puluh jam seminggu, dan saya juga punya mobil sendiri untuk transportasi.                                              |
| 7  | <b>Recruitment Agent</b> | Great, that works well. The role pays twenty-six dollars an hour, with penalty rates applying on weekends if you choose extra shifts.                 |
| 8  | <b>Job Seeker</b>        | Baik, Bu, itu terdengar bagus. Apakah saya perlu ikut pelatihan sebelum mulai bekerja di sana?                                                        |
| 9  | <b>Recruitment Agent</b> | Yes, there's a short induction session at our Blacktown office next Thursday morning, covering safety procedures and general warehouse operations.    |
| 10 | <b>Job Seeker</b>        | Baik, Bu, saya akan datang. Apakah saya perlu membawa dokumen tertentu ke pelatihan itu?                                                              |
| 11 | <b>Recruitment Agent</b> | Just bring your photo ID and visa update to the induction. You can upload the renewed visa through our online portal before Monday.                   |
| 12 | <b>Job Seeker</b>        | Baik, Bu Kate, saya akan unggah dokumennya begitu visa saya selesai diperbarui. Terima kasih banyak atas bantuannya.                                  |

Audio at exam speed and AI marking of your own interpreting: [naaticcl.com/dialogues/indonesian/fid-casual-warehouse-pla/](https://naaticcl.com/dialogues/indonesian/fid-casual-warehouse-pla/)

## 4. Faulty Phone Refund Dispute · Consumer affairs

*An Indonesian client's faulty phone was only offered a repair by the retailer instead of a refund, so a consumer rights advisor explains the client's options, including applying to NCAT. You will interpret for both parties.*

|    |                |                                                                                                                                                                             |
|----|----------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1  | <b>Advisor</b> | Please walk me through exactly what happened when you asked the store to repair or replace your faulty new phone.                                                           |
| 2  | <b>Client</b>  | Saya membeli ponsel Samsung Galaxy tiga minggu lalu di JB Hi-Fi di Chatswood, tapi layarnya sering macet. Waktu saya minta ganti baru, mereka bilang hanya bisa diperbaiki. |
| 3  | <b>Advisor</b> | Did they actually repair it properly, and how many times have they attempted before it kept failing again like this?                                                        |
| 4  | <b>Client</b>  | Mereka sudah mencoba memperbaikinya dua kali, tapi ponsel tetap macet dan kadang mati sendiri. Saya sudah tidak percaya kalau ini bisa diperbaiki lagi.                     |
| 5  | <b>Advisor</b> | Under Australian Consumer Law, if a repair fails to fix a major fault, you're legally entitled to a refund or replacement, not another repair attempt.                      |
| 6  | <b>Client</b>  | Tapi tokonya tetap menolak dan bilang saya harus menerima perbaikan lagi. Apa yang bisa saya lakukan kalau mereka tetap tidak mau mengembalikan uang saya?                  |
| 7  | <b>Advisor</b> | If the store still won't resolve this properly after you send a written complaint, you can apply to NCAT, the Civil and Administrative Tribunal, for a hearing.             |
| 8  | <b>Client</b>  | Baik, saya akan mengirim surat keluhan dulu. Kalau tetap tidak ada hasil, berapa biaya untuk mengajukan permohonan ke NCAT itu?                                             |
| 9  | <b>Advisor</b> | The application fee is roughly fifty dollars. NCAT usually contacts you once your case has been listed, though there's no fixed waiting period guaranteed.                  |
| 10 | <b>Client</b>  | Baik, saya mengerti tidak ada jadwal pasti. Apakah saya perlu membawa bukti pembelian dan riwayat perbaikan ke sidang nanti?                                                |
| 11 | <b>Advisor</b> | Yes, please bring your original receipt, repair records, and any messages with the store — many cases actually settle before the hearing date arrives.                      |
| 12 | <b>Client</b>  | Baik, saya akan menyiapkan semua dokumen itu. Terima kasih banyak atas penjelasannya, ini sangat membantu saya.                                                             |

Audio at exam speed and AI marking of your own interpreting: [naaticcl.com/dialogues/indonesian/fid-cellphone-refund-ncat/](https://naaticcl.com/dialogues/indonesian/fid-cellphone-refund-ncat/)

## 5. Reporting a Hit-and-Run to NSW Police · Legal

*An Indonesian client reports a hit-and-run incident to a NSW Police officer and asks about next steps. You will interpret for both parties.*

|    |                       |                                                                                                                                                             |
|----|-----------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1  | <b>Police Officer</b> | Take a seat, Mr. Wibowo. You're here today to report a hit-and-run that happened yesterday afternoon in the Coles carpark on Anson Street, is that correct? |
| 2  | <b>Client</b>         | Betul, Bu. Kemarin sore mobil saya ditabrak dari belakang di tempat parkir itu, lalu pengemudinya langsung pergi tanpa berhenti sama sekali.                |
| 3  | <b>Police Officer</b> | Can you tell me the exact time this happened, please, and describe precisely where your car was parked when it was hit?                                     |
| 4  | <b>Client</b>         | Kalau tidak salah sekitar pukul empat lewat lima belas menit, saya baru saja keluar dari toko dan mobil saya diparkir dekat pintu masuk.                    |
| 5  | <b>Police Officer</b> | Did you manage to see the other vehicle at all - its colour, make, model, or any part of the license plate?                                                 |
| 6  | <b>Client</b>         | Saya sempat melihat mobilnya berwarna putih, sepertinya jenis SUV, tapi saya tidak sempat mencatat nomor platnya karena kejadiannya sangat cepat.           |
| 7  | <b>Police Officer</b> | Were there any witnesses nearby who saw exactly what happened, or do you know if CCTV cameras cover that part of the carpark?                               |
| 8  | <b>Client</b>         | Tidak ada saksi di sekitar situ, tapi saya rasa ada kamera CCTV di dekat pintu masuk toko yang mungkin bisa membantu.                                       |
| 9  | <b>Police Officer</b> | I'll lodge this as an official police report right now and provide you with a reference number to give to your insurance company.                           |
| 10 | <b>Client</b>         | Baik, terima kasih. Apakah saya perlu membayar biaya untuk laporan ini, atau apakah semuanya gratis untuk korban seperti saya?                              |
| 11 | <b>Police Officer</b> | There's no cost at all for lodging this report; if your insurer needs further details later, they can contact NSW Police directly anytime.                  |
| 12 | <b>Client</b>         | Terima kasih banyak, Bu. Saya akan segera menghubungi pihak asuransi dan memberi tahu mereka nomor laporan ini.                                             |

Audio at exam speed and AI marking of your own interpreting: [naaticcl.com/dialogues/indonesian/fid-hit-and-run-police-r/](https://naaticcl.com/dialogues/indonesian/fid-hit-and-run-police-r/)

## 6. Referral for a Mental Health Care Plan · Health

*A GP in Bendigo discusses a Mental Health Care Plan referral with a married client experiencing distress after her husband's job loss. You will interpret for both parties.*

|    |               |                                                                                                                                                         |
|----|---------------|---------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1  | <b>GP</b>     | Thank you for coming in today, Ibu Wulandari. Can you tell me more about what's been troubling you these past few weeks?                                |
| 2  | <b>Client</b> | Dokter, sudah sekitar tiga minggu ini saya susah tidur dan sering menangis, sejak suami saya di-PHK dari pabriknya di Bendigo.                          |
| 3  | <b>GP</b>     | I'm sorry to hear you've been struggling so much lately. Have you had any thoughts of harming yourself, or is this mainly exhaustion and worry?         |
| 4  | <b>Client</b> | Tidak, Dokter, saya tidak pernah berpikir untuk menyakiti diri sendiri. Saya hanya merasa sangat lelah dan cemas memikirkan keuangan kami sekarang.     |
| 5  | <b>GP</b>     | That's reassuring to hear, Ibu. I'd like to refer you for a Mental Health Care Plan so you can start seeing a psychologist regularly for support.       |
| 6  | <b>Client</b> | Apakah itu berarti saya harus dirawat di rumah sakit jiwa, Dokter? Saya agak takut mendengar istilah itu.                                               |
| 7  | <b>GP</b>     | No, not at all — this simply means ongoing counselling sessions with a psychologist, much like regularly visiting your usual doctor for support.        |
| 8  | <b>Client</b> | Oh, begitu ya, saya jadi sedikit lega mendengarnya. Berapa lama biasanya saya harus menunggu untuk bisa bertemu psikolog itu?                           |
| 9  | <b>GP</b>     | Usually about one to two weeks, depending on the psychologist's availability here in Bendigo. I'll also write down the Lifeline number for you to keep. |
| 10 | <b>Client</b> | Baik, Dokter, terima kasih sudah memberi nomor itu. Saya harap suami saya juga bisa lebih tenang kalau tahu saya mulai dapat bantuan.                   |
| 11 | <b>GP</b>     | I hope so too, Ibu. Please call Lifeline anytime, even overnight, if things start to feel unbearable before your first appointment arrives.             |
| 12 | <b>Client</b> | Terima kasih banyak, Dokter. Saya akan coba lebih terbuka dan tidak memendam semuanya sendirian lagi.                                                   |

Audio at exam speed and AI marking of your own interpreting: [naaticcl.com/dialogues/indonesian/fid-adult-mental-health/](https://naaticcl.com/dialogues/indonesian/fid-adult-mental-health/)

## 7. Personal Injury Claim After a Car Accident · Insurance

An Indonesian client is lodging a personal injury claim with NRMA Insurance after a car accident in Wollongong. You will interpret for both parties.

|    |                          |                                                                                                                                                                           |
|----|--------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1  | <b>Claims Consultant</b> | Thanks for calling NRMA Insurance about your car accident claim. Could you please confirm your claim number and describe briefly how the accident happened last Thursday? |
| 2  | <b>Client</b>            | Nomor klaim saya ANI4521. Mobil saya ditabrak dari belakang di persimpangan Crown Street, Wollongong, saat saya berhenti di lampu merah.                                  |
| 3  | <b>Claims Consultant</b> | Did you see a doctor after the crash, and are you still experiencing any pain, stiffness or dizziness now, a week later?                                                  |
| 4  | <b>Client</b>            | Saya langsung ke IGD Wollongong Hospital, mereka bilang saya mengalami whiplash. Sekarang leher dan bahu kanan saya masih sakit setiap pagi.                              |
| 5  | <b>Claims Consultant</b> | You'll need to upload your medical certificate, hospital discharge summary and physiotherapy receipts through our online claims portal, not by email please.              |
| 6  | <b>Client</b>            | Baik, saya mengerti. Kira-kira berapa lama proses penilaian klaim ini akan memakan waktu setelah semua dokumen saya unggah?                                               |
| 7  | <b>Claims Consultant</b> | Once everything's uploaded, our assessor will review it within ten business days, provided all your documents are complete, legible and correctly dated.                  |
| 8  | <b>Client</b>            | Saya juga tidak bisa bekerja selama dua minggu ini karena cedera. Apakah saya bisa mengklaim kehilangan penghasilan juga?                                                 |
| 9  | <b>Claims Consultant</b> | Yes, we can cover lost income for up to six weeks, but you'll need a signed letter from your employer confirming the absence.                                             |
| 10 | <b>Client</b>            | Baik, akan saya minta surat itu ke kantor saya. Apakah saya juga perlu melaporkan kecelakaan ini lagi ke polisi?                                                          |
| 11 | <b>Claims Consultant</b> | Not necessary this time, since you already reported the accident to NSW Police on the day it happened; that report's already on file.                                     |
| 12 | <b>Client</b>            | Baik, terima kasih banyak atas penjelasannya. Saya akan segera mengunggah semua dokumen ke portal klaim online.                                                           |

Audio at exam speed and AI marking of your own interpreting: [naaticcl.com/dialogues/indonesian/fid-nrma-injury-claim-wo/](https://naaticcl.com/dialogues/indonesian/fid-nrma-injury-claim-wo/)

## 8. Joining the Union at the Warehouse · Employment

*A union organiser explains the benefits, cost and rights of joining a union to a warehouse worker during a break at a Dandenong distribution centre. You will interpret for both parties.*

|    |                  |                                                                                                                                                                                                          |
|----|------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1  | <b>Organiser</b> | Thanks for meeting me during your break today — I wanted to explain what the SDA union can offer workers here at the Dandenong distribution centre.                                                      |
| 2  | <b>Worker</b>    | Kalau saya ikut serikat ini, sebenarnya apa untungnya buat saya? Terus, berapa biayanya per minggu, Pak?                                                                                                 |
| 3  | <b>Organiser</b> | Members get free legal advice, help negotiating pay disputes, and support if you're ever unfairly dismissed from your job. It's three dollars fifty a week, taken straight from your pay each fortnight. |
| 4  | <b>Worker</b>    | Baik, kalau misalnya saya pindah kerja nanti, apakah keanggotaan saya otomatis berhenti begitu saja?                                                                                                     |
| 5  | <b>Organiser</b> | No, your membership doesn't automatically end if you change jobs — you can transfer to any workplace covered by the SDA agreement across Australia.                                                      |
| 6  | <b>Worker</b>    | Oh, begitu ya. Kalau saya sudah yakin mau daftar, bagaimana caranya? Apa harus isi formulir yang panjang dan rumit?                                                                                      |
| 7  | <b>Organiser</b> | You just fill in one short form today, and I'll register you directly with the SDA — no need to visit any office in person.                                                                              |
| 8  | <b>Worker</b>    | Saya agak khawatir juga, Pak. Apakah bos saya bisa marah atau bahkan memecat saya kalau ketahuan saya gabung serikat?                                                                                    |
| 9  | <b>Organiser</b> | Employers can't legally punish or dismiss you for joining a union — the Fair Work Act protects your right to organise at work.                                                                           |
| 10 | <b>Worker</b>    | Baiklah, saya merasa lebih tenang sekarang. Kalau saya tanda tangan sekarang, apa kartu keanggotaannya langsung saya terima hari ini juga?                                                               |
| 11 | <b>Organiser</b> | Sign here, keep this copy for your own records, and your union membership card will arrive within about two weeks by post.                                                                               |
| 12 | <b>Worker</b>    | Terima kasih banyak, Pak. Saya lega mendengar penjelasannya, dan saya siap gabung sekarang juga.                                                                                                         |

Audio at exam speed and AI marking of your own interpreting: [naaticcl.com/dialogues/indonesian/fid-join-union-dandenong/](https://naaticcl.com/dialogues/indonesian/fid-join-union-dandenong/)

## 9. Overcharged at Checkout · Consumer affairs

*A customer was overcharged at a store checkout and is seeking advice from a consumer affairs advisor on how to complain and what to do next. You will interpret for both parties.*

|    |                |                                                                                                                                                                                     |
|----|----------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1  | <b>Advisor</b> | Can you walk me through exactly what happened when the store charged you more than the price shown on the tag?                                                                      |
| 2  | <b>Client</b>  | Saya membeli jaket di Westfield Hurstville minggu lalu. Label harga menunjukkan delapan puluh sembilan dolar, tapi saat saya bayar di kasir, saya dikenakan seratus sembilan dolar. |
| 3  | <b>Advisor</b> | How much extra were you charged compared to the price tag, and do you still have the receipt or a photo of it?                                                                      |
| 4  | <b>Client</b>  | Selisihnya dua puluh dolar. Saya masih punya struk belanja yang tertanggal hari Kamis kemarin, dan saya juga sempat memfoto label harganya sebelum membayar.                        |
| 5  | <b>Advisor</b> | First, write to the store manager, either by letter or email, clearly explaining the overcharge and requesting a full refund of the difference.                                     |
| 6  | <b>Client</b>  | Baik, saya mengerti. Tapi sebaiknya saya kirim surat keluhan itu lewat pos atau lewat email?                                                                                        |
| 7  | <b>Advisor</b> | Email is usually best since it keeps a clear record with a timestamp; you don't need to post a letter unless the store specifically asks for one.                                   |
| 8  | <b>Client</b>  | Kalau toko itu tidak membalas email saya sama sekali, apa yang harus saya lakukan selanjutnya?                                                                                      |
| 9  | <b>Advisor</b> | If the store doesn't reply, or refuses to refund you, you can contact NSW Fair Trading, who may help mediate the dispute before it escalates further.                               |
| 10 | <b>Client</b>  | Baik, saya paham soal NSW Fair Trading. Tapi berapa lama saya harus menunggu sebelum saya bisa mengajukan permohonan ke NCAT?                                                       |
| 11 | <b>Advisor</b> | There's no fixed waiting period required, but it's reasonable to give the store around ten days to respond before applying to NCAT, which charges a filing fee.                     |
| 12 | <b>Client</b>  | Terima kasih banyak, sekarang saya jauh lebih jelas. Saya akan kirim email ke toko itu minggu ini juga.                                                                             |

Audio at exam speed and AI marking of your own interpreting: [naaticcl.com/dialogues/indonesian/fid-overcharged-at-check/](https://naaticcl.com/dialogues/indonesian/fid-overcharged-at-check/)

## 10. Reporting a Robbery to NSW Police · Legal

*An Indonesian client visits a police station to report a robbery near Marrickville station to a female officer. You will interpret for both parties.*

|    |                |                                                                                                                                                                                                |
|----|----------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1  | <b>Officer</b> | Thank you for coming into the station today, Mr. Wibowo. Before we start the report, could you tell me exactly what happened during the robbery near Marrickville station on Saturday evening? |
| 2  | <b>Client</b>  | Baik, Bu. Jadi hari Sabtu malam saya baru turun dari kereta di dekat stasiun Marrickville, lalu tiba-tiba ada seorang pria mendekati saya dan meminta dompet saya.                             |
| 3  | <b>Officer</b> | What time did this happen, and can you describe exactly where you were standing when the offender first approached you?                                                                        |
| 4  | <b>Client</b>  | Waktu itu sekitar jam sembilan malam, Bu. Saya sedang berjalan sendirian di jalan kecil dekat pintu keluar stasiun, tidak ada orang lain di sana.                                              |
| 5  | <b>Officer</b> | Can you describe the offender's height, clothing, and whether he displayed any weapon, such as a knife or a bat, please?                                                                       |
| 6  | <b>Client</b>  | Dia bertubuh tinggi, memakai jaket hitam, dan saya melihat dia membawa pisau kecil, tapi dia tidak langsung menyerang saya, Bu.                                                                |
| 7  | <b>Officer</b> | What items did he take, and roughly what would you estimate the total value to be in Australian dollars, Mr. Wibowo?                                                                           |
| 8  | <b>Client</b>  | Dia mengambil dompet saya yang berisi sekitar dua ratus dolar tunai, kartu debit, dan telepon genggam saya, Bu.                                                                                |
| 9  | <b>Officer</b> | I'll issue you an event number from NSW Police, and there's no fee at all for lodging this report today, Mr. Wibowo.                                                                           |
| 10 | <b>Client</b>  | Apakah saya bisa mendapatkan ganti rugi untuk barang-barang saya, Bu, atau saya harus mengurusnya sendiri lewat asuransi?                                                                      |
| 11 | <b>Officer</b> | You can use that event number when you contact your insurer, and Victims Services NSW offers free counselling if you'd like support.                                                           |
| 12 | <b>Client</b>  | Baik, terima kasih banyak atas bantuannya, Bu. Saya akan segera menghubungi pihak asuransi dengan nomor laporan ini.                                                                           |

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